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ONE CONNECTED SECURITY PLATFORM.

From alarm signal to field resolution - and from invoice to payment.

BUILT AS AN ECOSYSTEM

Central station operations / Mobile field service / Administration
Billing and AutoPay / Customer messaging / Secure deployment

Security operations without disconnected tools.

CoreSentry connects the people, data, and workflows behind a modern security company - from the operator receiving a signal to the customer receiving a payment receipt.

8	1	24/7
Products & supporting tools	Shared operational ecosystem	Monitoring-ready foundation

The CoreSentry difference

Security companies often rely on separate applications for alarm handling, customer records, field communication, work orders, billing, payments, messaging, and testing. CoreSentry is being built as one connected platform with shared services, protected configuration, and a common operational foundation.

Built around the operator

Fast alarm handling with account, zone, contacts, call order, notes, and event actions in one workflow.

Connected to the field

Technicians can find customers, communicate with the office, complete work, and return billing details.

Controlled by administration

Separate tools support users, reporting, onboarding, analytics, integrations, and configuration.

Designed to collect

Recurring billing, Square AutoPay, receipts, statements, and Twilio alerts turn completed work into cash flow.

For central stations: a focused operating console and account workflow. **For alarm companies:** connected office-to-field service.
For customers: secure enrollment, clear notices, and branded payment experiences.

Eight purpose-built products. One mission.

Each CoreSentry application has a defined role while sharing the same broader customer, communication, work-order, billing, and operational model.

01 Central Station

Primary operator console for alarm processing, active events, customer records, schedules, event history, work orders, and receiver status.

02 Admin Console

Administrative workspace for users, reports, analytics, customer data, billing integrations, text alerts, and mobile enrollment.

03 Billing Software

Touch-friendly billing office for invoices, recurring services, payments, statements, receivables, Print Center, and AutoPay.

04 CoreSentry Mobile

Field application for customer lookup, navigation, messaging, job workflow, technician activity, and signatures.

05 Customer Pages

Company-branded AutoPay enrollment and receipt experiences secured by Square and delivered through customer-specific links.

06 Services API

Authenticated service layer connecting applications to customer, messenger, billing, notification, and work-order capabilities.

07 Provisioning Server

CoreSentry-controlled activation, customer-specific tunnel and DNS routing, and Apple push-delivery provisioning.

08 Deployment & Validation

Installers, service setup, protected upgrades, health checks, diagnostics, rollback support, and release validation.

One platform does not mean one crowded screen. Each role receives the interface it needs, while the company retains one connected operating model.

A console built around the signal.

Central Station keeps the operator focused on the event, the customer, and the next required action while maintaining a complete operational trail.

Live event workflow

- Active alarm queue with dedicated sounds and visual priority states.
- Account intelligence: code word, premises, zones, contacts, call order, and notes.
- Operator actions for false alarms, dispatch, trouble, open/close activity, and clearing.
- Zone number and description shown together.
- Event history records received activity and actions taken.

Operations & accountability

- Open/close monitoring with schedules and grace-period violations.
- Shift sessions and reports tied to operator login and logout.
- Customer management for accounts, equipment, zones, contacts, and schedules.
- Receiver visibility, connectivity, status, and last-signal confirmation.
- Role separation between operator functions and administration.

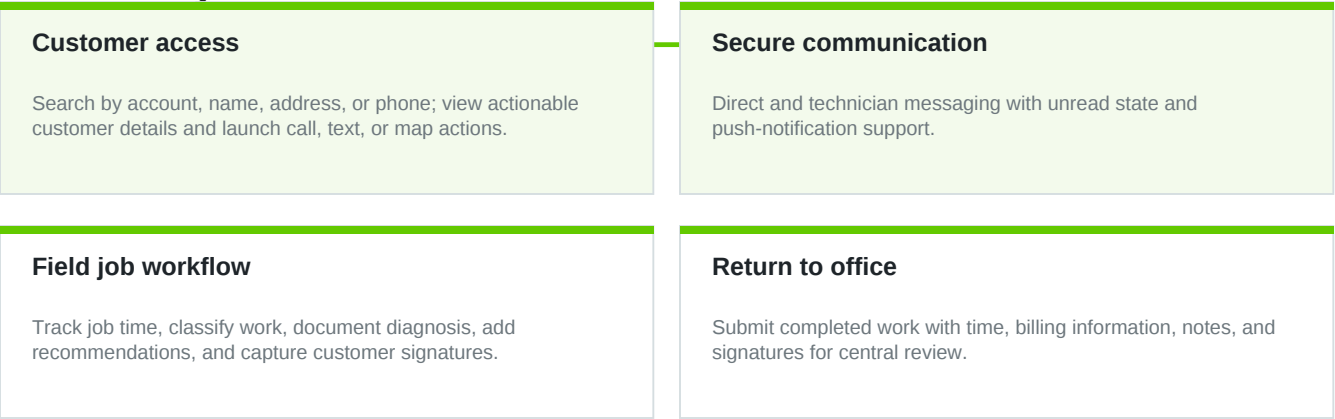
From signal to resolution

1	RECEIVE	Receiver signal enters the monitoring workflow.
2	UNDERSTAND	Account, zone, contacts, notes, and event type appear together.
3	ACT	Operator verifies, dispatches, documents, or clears the event.
4	RECORD	Outcome is preserved for history, reporting, and follow-up.

One customer record. One conversation. One completed job.

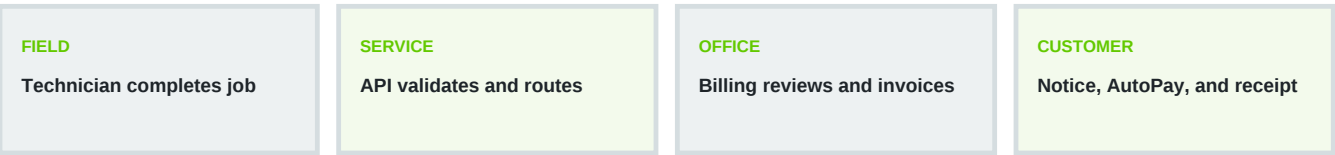
CoreSentry Mobile, Services API, Admin Console, and Billing Software connect field activity to the office without scattered texts, paper work orders, or duplicate customer data.

CoreSentry Mobile



Billing, AutoPay, and customer communication

Completed work can move directly into a customer account. Billing personnel can create work-order or custom invoices, manage recurring services, collect saved-card payments through Square, and communicate with customers through Twilio.



Business benefit: faster handoff, fewer missing details, consistent customer records, and a clearer path from service completion to successful collection.

Recurring revenue, simplified.

CoreSentry Billing Software gives the billing office a touch-friendly command center for invoices, recurring monitoring, customer communication, saved cards, and paper delivery.

Billing command center

Customer history, balances, invoice creation, payment posting, receivables aging, statements, notes, and account status.

Recurring billing

Monthly monitoring and custom recurring charges with effective dates, review, invoice generation, and scheduled collection.

Square AutoPay

Branded enrollment, securely stored cards, upcoming charges, automated collection, success receipts, and failure tracking.

Twilio text alerts

New invoice, enrollment confirmation, upcoming charge, successful payment, declined card, and past-due reminders.

Smart statement delivery

The customer directory identifies AutoPay enrollment at a glance. Month-end paper statement batches exclude active AutoPay accounts by default while preserving an authorized override and a separate "mail a paper statement" customer preference.

Customer experience

Company-branded enrollment

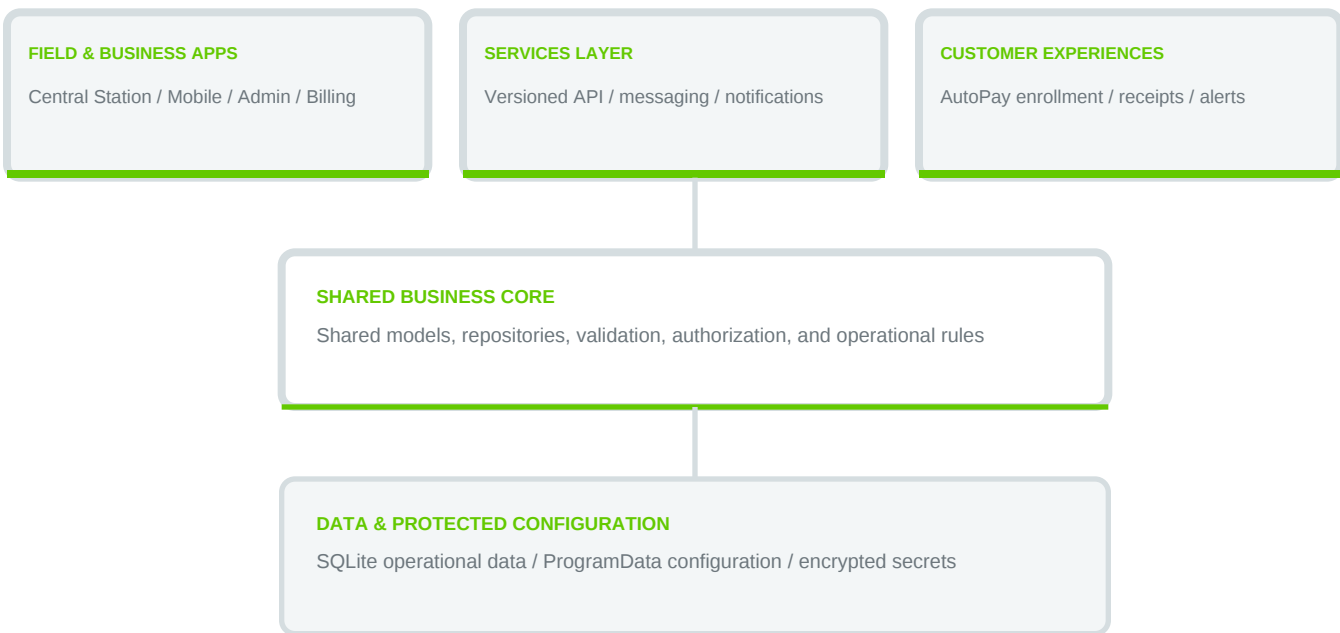
Customer name, account, installing-company name, and logo create a trusted card-enrollment experience.

Mobile-friendly receipts

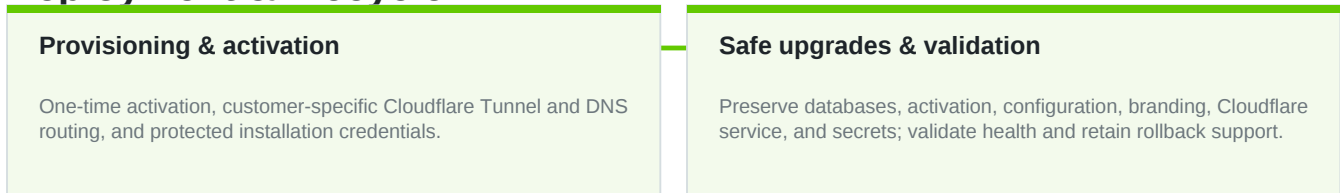
Successful payments generate a secure receipt link customers can open directly from the confirmation text.

A shared core instead of duplicated business logic.

CoreSentry separates user experiences, services, operational rules, and data so multiple products can evolve while protecting consistency across the platform.



Deployment & lifecycle



Technology foundation: .NET 10 / WPF desktop applications / ASP.NET Core Web API / .NET MAUI / SQLite / dependency injection / MVVM / Windows services and installers

Built from the realities of a working alarm company.

CoreSentry is not a generic ticketing system adapted to security. Its workflows are shaped around signals, operator decisions, customer accounts, technicians, recurring revenue, and customer communication.

A unified operating picture

Monitoring, administration, field service, billing, AutoPay, messaging, and deployment are designed to work together.

Focused user experiences

Operators, administrators, technicians, billing personnel, and customers each receive a purpose-built interface.

Ownership and flexibility

A modern .NET codebase and service architecture provide control over deployment, integrations, and future product direction.

A platform - not a dead end

The same foundation can support deeper analytics, customer portals, more receiver protocols, and partner integrations.

CORESENTRY TECHNOLOGIES

See the entire security operation as one connected workflow.

Product demonstrations, technical reviews, deployment planning, and partnership conversations available.

coresentrytech.org | Wheelersburg, Ohio

Product capabilities shown reflect the current CoreSentry development ecosystem as of August 2026. Availability, integrations, deployment topology, and feature configuration may vary by implementation. This brochure does not represent certification or regulatory approval.